

Customer Satisfaction Survey

NVI, LLC would appreciate your feedback. Please complete the following Customer satisfaction Survey based on the project we recently completed for your organization. You, our customers, are our greatest asset and their satisfaction is very important to our company. Our goal here at NVI, LLC is to provide the best service possible.

1. NVI's timeliness of the initial response to your inquiry was satisfactory?
Strongly agree
Agree
Disagree
Strongly Disagree

2. NVI met your needs and expectations with our services provided?
Strongly agree
Agree
Disagree
Strongly Disagree

3. Were you satisfied with technicians' expertise?
Strongly agree
Agree
Disagree
Strongly Disagree

4. Would you recommend NVI services?
Strongly agree
Agree
Disagree
Strongly Disagree

5. Additional Comments: _____

Thank you very much for taking the time to complete this survey. Your feedback is valued and very much appreciated.

Client Representative: _____ Date: _____
Technician: _____ Date: _____
Reviewed by NVI, LLC Management: _____ Date: _____